

INSPIRE

November / December 2025

Master Class
SERIES



Full Version

**Indispensable
Leadership Topics**

www.CuriousMind.biz/MasterClass

Inspire Masterclass Series

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No	Topics	Date
1	Managing Change @ Work	4 th November (M)
2	Environmental Sustainability @ Work	6 th November (M)
3	Entrepreneurial Mindset @ Work	13 th November (B)
4	World Class Service & Sales @ Work	18 th November (B)
5	Leadership & Growth Mindset @ Work	20 th November (B)
6	High Performance @ Work	25 th November (B)
7	Creativity & Problem Solving @ Work	2nd December (M)
8	The Art of Connection @ Work	9 th December (B)

- (B) Balai Khazana Meeting Room 1
- (M) Mutiara Echange Room 1

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Inspire Masterclass Series

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Overview

The Inspire Masterclass series is designed to empower leaders and executives to unlock their full potential by mastering the human elements of high performance that often determine the difference between good and extraordinary results.

What Makes This Series Unique:

Eight carefully curated workshops, distilled from years of executive training and leadership development, focus on the critical soft skills that drive sustainable success specifically tailored to the Bruneian workplace and cultural context.

Complete Series Covers:

Leadership excellence, organizational culture transformation, change management , relationship building, entrepreneurial mindset, high performance strategies, and sustainable growth principles.

Who Should Attend:

Leaders, executives, and ambitious professionals ready to distinguish themselves through superior soft skills and human-centered leadership approaches.

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Course Details

- **Duration:** 6 hours
- **Time:** 9am - 12pm, 1.30pm - 4.30pm
- **Provisions:** 2 Tea Break & Lunch

Certificate of Attendance

Course Fees

- **Normal Rate:** BND 300 / Pax
- **Early Bird Fee:** BND 250 / Pax
 - *Register before 30 September 2025*
- **Group Discount:** BND 200 / Pax
 - *Minimum 4 pax*
- **Individual Bulk Discount:** BND 200 / Class
 - *Minimum 4 Classes Enrolment*

Special Corporate Arrangement Available!

- BND 2,500 / Half Day
- BND 3,500 / Full Day
- Customised Content
- Client's Preferred Date
- No Maximum Capacity
- Exclusion: Venue & Catering

Registration: www.CuriousMind.biz/MasterClass

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About the Speaker

Shaun Hoon is the founder of Curious Mind, a platform to connect thought leaders and change makers to corporations and higher institutions to inspire growth and foster opportunities. His core business includes: corporate training, youth development and conferences, specializing in sustainability, soft skills and leadership.

Prior to this, Shaun started Inspire and Inspire Living Magazine to help readers live better and strive for greatness (See <http://inspirebn.wordpress.com/>). Centre to Shaun's life purpose is the ability to bring the best out of people through questions, observations and story telling.

Shaun has written an e-book called The Heart of Service. He also wrote a book called My Life-My Career, on the stories of resilience of over 20 top agents in AIA. For the past 7 years, Shaun has been focusing on developing thousands of youth in Brunei through Future Leaders Academy Program (FLY), Green Day and Youth Empowerment Summit.

Shaun is also the founding curator of Global Shapers Bandar Seri Begawan, an NGO arm of the prestigious World Economic Forum.

More Information

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Our Esteemed Clients



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Understand ing:

- ✓ Leadership
- ✓ Growth Mindset
- ✓ Change
- ✓ Culture
- ✓ Resilience

Managing Change @ Work

Tuesday, 4 November 2025

Managing Change @ Work

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Synopsis

Master the art of thriving through change in today's rapidly evolving workplace. This comprehensive workshop transforms how you and your organization approach, embrace, and leverage change as a catalyst for growth and competitive advantage.

What You'll Discover:

Understanding the psychology behind change resistance is the first step to breakthrough performance. We'll explore why our brains are wired to resist change, then provide you with a proven toolkit to not just adapt, but excel during periods of transformation.

Outcome:

Walk away with practical strategies, mental frameworks, and leadership tools that will help you navigate change with confidence, inspire your team through transitions, and position yourself as an invaluable asset in any evolving organization.

Who Should Attend:

Leaders, managers, and professionals who want to become change champions in their organizations and advance their careers through adaptability.

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Key Objectives



To help audience thrive in the face of volatility, unpredictability, complexity & ambiguity.



To reframe the mindset for change from fear, uncertainty and doubt to opportunities and optimism.



To help leaders lead better in going through organisational change.

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Program Outline

PART 1:

- Uncovering the root causes of change resistance and how to overcome them
- Discover why should you develop a capacity for change?

PART 2

- Building your "change muscles" through daily practice and small experiments.
- Future-proofing your career and skillset for long-term resilience.
- Strategies to reframe your relationships with uncertainty?
- How to mitigate risk and manage crisis?
- Understanding the 5 stages of grief

PART 3

- Leading organizational transformation: Insights from Airbnb's evolution



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**Learn
Climate
Change:**

- ✓ Causes
- ✓ Effects
- ✓ Solutions
- ✓ Facts, Targets & Timeline
- ✓ Opportunities

**Environmental
Sustainability @ Work**

Thursday, 6 November 2025

Environmental Sustainability @ Work

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Synopsis

Demystify the climate crisis and discover your role in building a sustainable future. This essential workshop transforms complex climate science into actionable insights, revealing both the urgent challenges we face and the unprecedented opportunities for innovation and leadership.

What You'll Understand:

Cut through the noise and gain crystal-clear insight into climate change fundamentals. You'll explore the science, timelines, and targets that drive global action, while discovering practical ways to contribute to solutions both personally and professionally in an applicable, simple and lay-person context.

Outcome:

Leave with a comprehensive understanding of climate science, practical sustainability frameworks, and a clear vision of how you can contribute to solutions while potentially building your career or business around the greatest challenge and opportunity of our time.

Who Should Attend:

Business leaders, entrepreneurs, sustainability professionals, and anyone seeking to understand climate change and capitalize on the opportunities within the green transition.

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Key Objectives



To understand the fundamental facts about Climate Change:

- Why the Emergency?
- What are the Causes, Effects & Solutions?



To identify the roles & responsibilities that individuals and organisations can play to impact Climate Change.



To identify business opportunities while being a part of the solutions for the sustainability drive.

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Program Outline

Part 1:

- Climate Change Emergency & Timeline
- What is Green House Gas Effect and the Key Contributor to Global Warming?
- What is Sustainability?

Part 2

- Understanding Waste
- Brunei's Waste Situation
- The Impact of Plastics

Part 3

- What is ESG?
- Why should businesses care?
- Innovative Sustainable Solutions - Trends & Discoveries
- Business Opportunities in Sustainability
 - Recycled Art & Fashion, Packaging, Building Materials, Clean Energy & Food Waste
- Opportunities in Circular Economy

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Learn:

- ✓ Resourcefulness
- ✓ Sales
- ✓ Priority
- ✓ Agility
- ✓ Ownership

Entrepreneurial Mindset @ Work

Thursday, 13 November 2025

Entrepreneurial Mindset @ Work

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Synopsis

Accelerate your career trajectory and maximize your impact by adopting the strategic thinking patterns of successful entrepreneurs. This transformative workshop teaches you to approach your role with an owner's perspective, driving results that position you as an indispensable leader.

What You'll Develop:

Discover how entrepreneurs think differently about problems, opportunities, and value creation. You'll learn to prioritize what truly drives organizational success and develop the mindset that separates high performers from the rest.

Outcome:

Transform how you approach your career by thinking like a business owner. You'll leave with practical strategies to increase your visibility, demonstrate measurable value, and position yourself for rapid advancement while contributing significantly to your organization's success.

Who Should Attend:

Ambitious professionals, emerging leaders, and executives ready to think beyond job descriptions and drive meaningful business impact.

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Key Objectives



To cultivate a mindset to think like the employer.



To establish a framework for ownership at work.



To help business to succeed by:
learning how to identify
opportunities and understanding
why businesses fail,



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Program Outline

Part 1:

- What is Entrepreneurship?
- Why should you think like an entrepreneur?
- Hallmarks of the World's Ultra Successful Entrepreneur

Part 2

- Why do Businesses Fail?

Part 3

- The Unbreakable Rules for an Effective Entrepreneur
 - An entrepreneur's #1 Priority?
 - Why Cash & Customers are king?
 - How to be Frugal but not Cheap?
 - Being on the Business vs in the Business
 - Building a System to Scale

Part 4

- The Case for Taking Ownership at work.

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Develop your:

- ✓ Empathy
- ✓ Anticipation
- ✓ Proactive Mindset
- ✓ CRM
- ✓ Sales

**World Class Service
@ Work**

& Sales!

Tuesday, 18 November 2025

World Class Service & Sales @ Work



Synopsis

Elevate your organization's performance by mastering the powerful connection between exceptional service and sales excellence. This dynamic workshop reveals how world-class organizations turn customer interactions into lasting loyalty and sustained revenue growth.

What You'll Master:

Discover the secrets behind organizations that consistently exceed customer expectations and dominate their markets. You'll learn to decode what customers truly value, anticipate their unspoken needs, and create experiences that transform prospects into advocates.

Outcome:

Leave with actionable frameworks, proven methodologies, and best practices from world-class organizations that you can immediately implement to boost customer satisfaction, increase retention, and drive measurable sales growth.

Who Should Attend:

Sales professionals, customer service teams, managers, and leaders committed to building organizations renowned for both service excellence and sales success.



Key Objectives

- ✓ To improve Sales by delivering worldclass service.
- ✓ To cultivate a mindset and culture for service excellence for your organisation.
- ✓ To harness the strategy to create an environment for consistent service excellence.

World Class Service & Sales @ Work



Program Outline

PART 1:

- Understanding the Heart of Service
- What is World Class Service?
- Customers' Expectations vs Outcome

PART 2:

- How to provide Unreasonable Hospitality?
- Case Studies from the World's Best Service Organisations
 - British Airways, Kempinski Hotel, Zappos

PART 3

- Professionalism & Environment for Service Excellence
- What is Professional Pride?
- How to create an environment for Service Excellence

Part 4: Sales

- What do the best sales people have in common?
- What is selling?
- Why We Buy?
- Discipline of a World Class Sales Oerson

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Under stand ing:

- ✓ Leadership
- ✓ Growth Mindset
- ✓ Change
- ✓ Culture
- ✓ Resilience
- ✓ How to Learn

Leadership & Growth Mindset @ Work

Tuesday, 20 November 2025

Leadership & Growth Mindset @ Work

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Synopsis

Transform your leadership impact by mastering the art of building high-performing teams and cultivating a thriving growth culture. This comprehensive workshop equips you with proven strategies to attract, develop, and retain top talent while creating an environment where both individuals and teams reach their full potential.

What You'll Master:

Discover how exceptional leaders prioritize people as their greatest competitive advantage. You'll learn to create the conditions where talent flourishes, trust deepens, and teams achieve extraordinary results through collective growth mindset principles.

Outcome:

Leave with practical leadership tools and a clear roadmap to transform your team's culture. You'll gain the confidence to lead through a growth lens, inspiring your people to embrace challenges, learn from failures, and continuously evolve toward their best performance.

Who Should Attend:

Current and aspiring leaders, managers, and executives committed to building high-performance teams and creating cultures where people thrive and grow.

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Key Objectives



To help leaders lead better by understanding the fundamental roles and functions of a leader.



To introduce the powerful concept of Growth Mindset to equip leaders to learn independently, solve problems and face uncertainties.



To help leaders create an environment and culture for optimal performance and growth,

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Program Outline

PART 1:

- Understanding Change through the Snakes & Ladders game metaphor
- What is Growth Mindset?
- What is Culture?
- Culture of Growth Case Studies: Netflix, Pixar & Microsoft

PART 2:

- What is the role of a leader?
- Why do we follow?
- The 5 Levels of Leadership

PART 3

- The 4 Pillars of Leadership
- Building Trust
- Listening & Empathy
- The Power of Gratitude
- Communication & Feedback

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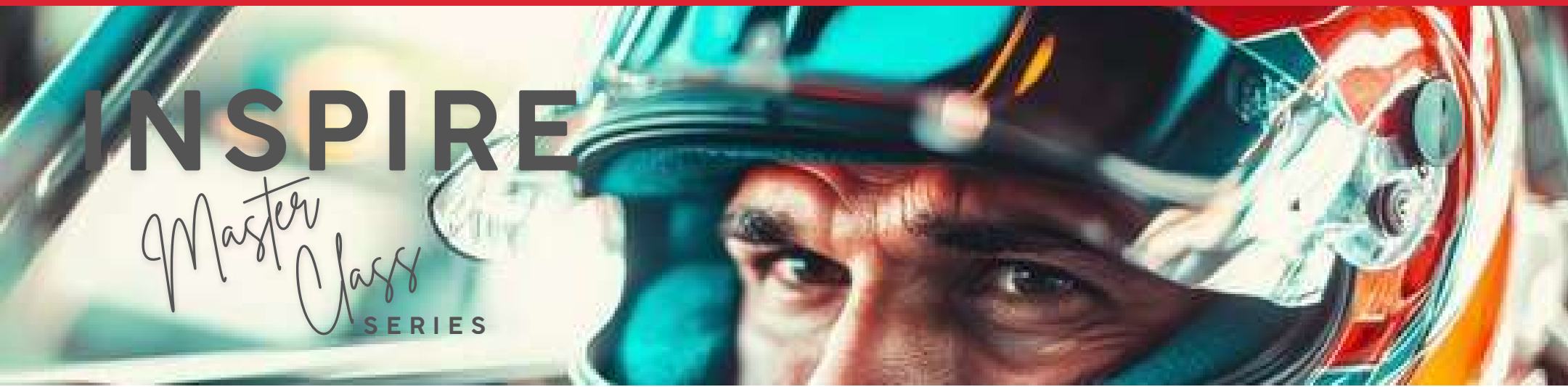
Improve
your:

- ✓ Focus
- ✓ Effectiveness
- ✓ Efficiency
- ✓ Productivity
- ✓ Professionalism

High Performance
@ Work

Tuesday, 25 November 2025

High Performance @ Work



Synopsis

Transform your team's productivity and reignite their passion for excellence. This intensive workshop equips leaders and executives with proven strategies to achieve peak performance in today's demanding workplace.

What You'll Learn:

We begin with a fundamental shift in thinking: prioritizing what's essential before optimizing how we work. Drawing insights from elite athletes' mindsets and performance psychology, you'll discover how to cultivate professional pride that drives exceptional results.

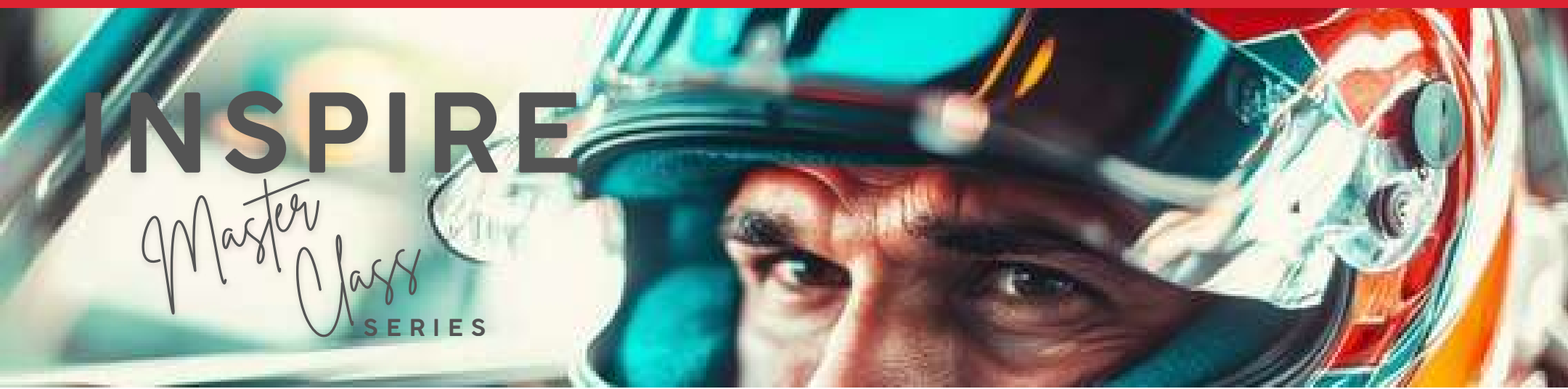
Outcome:

Leave with actionable frameworks and mindset shifts that will immediately enhance your effectiveness and help you build a culture of sustained high performance.

Who Should Attend:

Leaders, executives, and ambitious professionals ready to elevate their performance and inspire their teams to achieve extraordinary results.

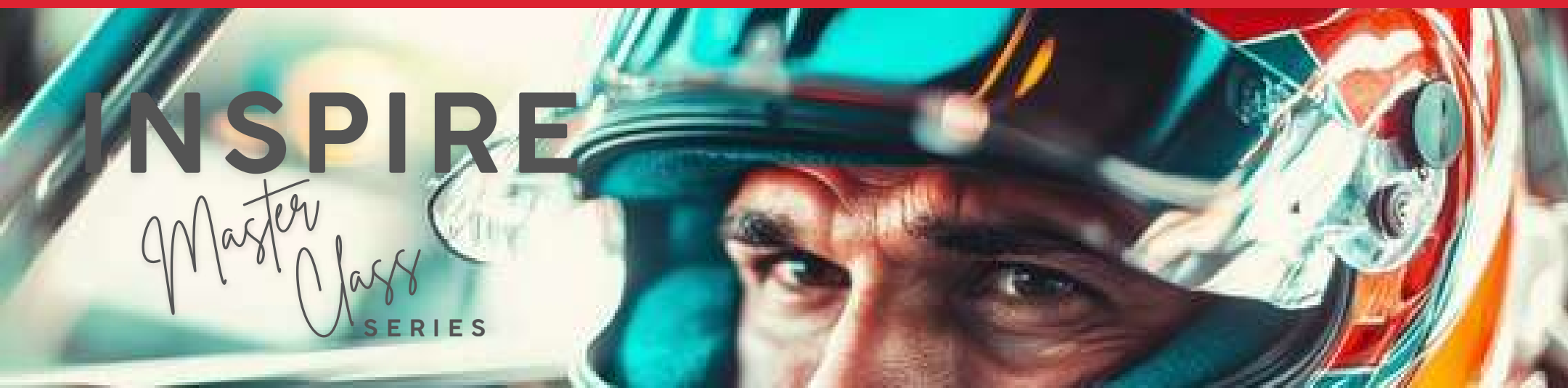
High Performance @ Work



Key Objectives:

- ✓ Develop Strategies to Improve Performance & Productivity at Work.
- ✓ Boost your Personal Capacity for Efficiency & Effectiveness.
- ✓ Ignite your Passion for Work
- ✓ Strengthen Individual Morale & Professional Pride.
- ✓ Consolidate Team Spirit and Culture.

High Performance @ Work



Program Outline

- Doing the right things vs doing things right
- How to set Priority?
- Developing laser-sharp focus in a distracted world
- Embracing productive urgency and strategic speed
- Case studies of the world's elite sports performers
- Implementing Kaizen's continuous improvement philosophy
- Building a mastery mindset for long-term career growth
- Creating high-performance habits that stick



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Learn:

- ✓ Original Thinking
- ✓ Sound Decision Making
- ✓ First Principle Thinking
- ✓ Creative Problem Solving
- ✓ Ideas Generation Strategy

Creativity & Problem Solving @ Work

Tuesday, 2 December 2025

Creativity & Problem Solving @ Work

A vibrant underwater scene featuring a diverse coral reef with various types of coral in shades of orange, yellow, and brown. Numerous small, colorful fish, including yellow and orange ones, are swimming in the clear blue water. The word "INSPIRE" is overlaid in large, white, sans-serif capital letters on the left side of the image.

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Synopsis

Unlock your creative potential and become a master problem-solver by combining innovative thinking with systematic analysis. This powerful workshop reveals the secrets of highly creative individuals and equips you with proven frameworks to tackle complex challenges with confidence.

What You'll Unlock:

Discover the distinctive traits and practices that separate creative innovators from conventional thinkers. You'll learn to harness both intuitive creativity and structured analytical methods to generate breakthrough solutions that others miss.

Outcome:

Leave with a toolkit of creative techniques and analytical frameworks that will transform how you approach challenges. You'll gain the confidence to tackle complex problems systematically while maintaining the flexibility to generate innovative, out-of-the-box solutions.

Who Should Attend:

Professionals, managers, and leaders who want to enhance their problem-solving capabilities, drive innovation, and become go-to people for creative solutions in their organizations.

A vibrant underwater scene featuring a diverse coral reef with various types of coral in shades of orange, yellow, and brown. Numerous small, colorful fish, including orange and yellow ones, are swimming in the clear blue water. The word "INSPIRE" is overlaid in large, white, bold, sans-serif capital letters.

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Key Objectives



Learn how to solve problems effectively through engineering process and creativity.



Acquire the formulas for consistent and original creative outputs.



Explore ways to create a conducive environment for innovation to flourish.

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Program Outline

Part 1

- What is Creativity?
- Why are people getting less creative?
- Characteristics of an Original Thinker
- How to 10x your Creativity?

Part 2

- What is First Principle Thinking?
- How to think vs What to think?

Part 3

- How to solve complex problems?
- Problem Solving through Decision Making Matrix
- Premortem Analysis

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Mastering:

- ✓ Relationships
- ✓ Networking
- ✓ Influence
- ✓ Communication
- ✓ Negotiation

The Art of Connection @ Work

Tuesday, 9 December 2025

The Art of Connection @ Work

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Synopsis

Master the essential skill that accelerates every aspect of your career: building authentic, powerful connections. This comprehensive workshop goes far beyond traditional communication training, equipping you with detail insights on how to effectively build trust and confidence.

What You'll Master:

Discover how top performers leverage relationships as their secret weapon for productivity and influence. You'll learn to expand your network strategically while developing the communication competence that turns colleagues into collaborators and clients into advocates.

Outcome:

Transform how you connect with others through practical, immediately applicable tools to build likability and win one's loyalty. You'll leave with enhanced emotional intelligence, refined communication skills to open yourself to new opportunities throughout your career.

Who Should Attend:

Professionals, leaders, and ambitious individuals who want to amplify their impact through stronger relationships and more effective communication across all channels. Sales consultants looking for new ideas to boost their network and establish loyal clients.

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Key Objectives



To learn how to establish new relationships to expand your network and new create opportunities.



To uncover the powerful productivity hack of accomplishing a task more effectively through others.



To learn how to influence others through clear and thoughtful communications.

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Program Outline

PART 1: Networking

- Why is Networking Important?
- How to Network to the Top
- Mastering the Fine Art of Small Talk

PART 2: Relationships

- How to build meaningful and lasting relationships
 - Trust, Likeability, Empathy
- Developing Emotional Intelligence @ Work

PART 3: Communications

- The Psychology of Attention
- Digital Communications - Do's and Don't
- Negotiation - Role Play Activity
- Gratitude & Feedback

Inspire Masterclass Series

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Managing Change @ Work

Tuesday, 4 November 2025



Environmental Sustainability @ Work

Thursday, 6th November 2025



Entrepreneurial Mindset @ Work

Thursday, 13 November 2025



World Class Service & Sales @ Work

Tuesday, 18 November 2025



Leadership & Growth Mindset @ Work

Tuesday, 20 November 2025



High Performance @ Work

Tuesday, 25 November 2025



Creativity & Problem Solving @ Work

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